



PDF Direct Q&A

Q: What is PDF Direct ?

A: PDF Direct is a printer application that adds the "PDF language" to the printer; printing PDF files is now easy: just send them to the printer and PDF Direct will take care of receiving, converting and sending them to the printer engine.

Q: On which printers does it work ?

A: PDF Direct has been released for all models of HP LaserJet 4100, 4550 and 9000.

Q: Can I use the same dimm or code for all the above mentioned models?

A: No, you have to install the right code, that changes from printer to printer.

Q: Do I need special configuration on my printer, in order to works with PDF Direct?

A: Not really; PDF Direct works with the base printer memory (except for LJ 4100, that needs a minimum of 32 MB RAM). The recommendation regarding the memory size is due to the size and complexity of your PDF file. In case of big PDF files, we suggest to increase printer memory or to install an hard disk.

Q: Do I need a special driver or software?

A: No, PDF Direct allows the printer to recognize and print the PDF native format.

Q: Which PDF files are supported ?

A: PDF Direct supports PDF files ver. 1.1, 1.2, 1.3 and 1.4

Q: Does PDF Direct work also in color ?

A: Yes, PDF Direct converts both, in mono and color.

Q: Which fonts does PDF Direct support ?

A: PDF Direct supports PostScript Type 1, 2, 3 and TrueType fonts as well. In order to print exactly the same fonts displayed on the screen, when using True Type fonts, please check that PDF file contains them all. If they aren't embedded into the document, PDF Direct will use the nearest fonts available on the printer.



For further information, please contact stethos at:
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Q: Can I upgrade my PDF Direct code or reload it for another printer?

A: Yes, PDF Direct is distributed on a Flash Dimm; this device allows the user to upgrade the code inside the printer, simply sending a file.

Q: Where can I find the file for upgrading or modifying my PDF Direct?

A: Just send an eMail to info@stethos.com You will get the latest version of PDF Direct file and upgrade your Dimm following the Readme instructions.

Q: I downloaded the file, but when I reboot the printer I've got a 79.5164 error on the printer front panel.

A: Please check if another FSA device, (like a printer hard disk or a flash dimm) is installed, since the code cannot work if loaded on another device. Remove all the other FSA devices, install the PDF Direct Dimm and reload the code, according to the Readme instructions.

Q: I got a warning error message at the end of PDF printout.

A: Check on the PDF Direct manual - Error Message description - in order to recover it.

Q: I'm not able to access the PDF Direct Menu on my printer.

A: Your installation was not correctly performed. Please, check the instructions again. If the problem remains, please call the support.



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