JetCAPS® FollowMe Printing

Personalized network printing

Provides flexible, personalized printing on every FollowMe-enabled networked printer by holding back printouts until the authorized recipient is present to collect them.

In network printing environments, the ease with which you, and only you, get your printouts on shared printers is important. Maybe you have invested in color, large-format or multifunction printers to meet a variety of demands cost effectively, and now you need a way of preventing unauthorized use, by controlling access to extended capabilities, or simply by ensuring that users pay fairly for their printing. Or do you need to route print jobs to different printers for users who use different desks on each trip to the office – or even different offices throughout your organization?

JetCAPS FollowMe Printing intercepts documents printed from any Windows PC or non-Windows platform (e.g. LINUX/UNIX/MAC/NOVELL/AS400), and holds them until the correct recipient identifies him- or herself at any of the printers designated for their use, before outputting to paper. Individual users can also be assigned credit limits – or can pay for printing or copying at a JetCAPS FollowMe kiosk – to prevent the misuse of expensive resources or consumables. Users can also be designated time zones to allow printing or copying at certain times only.

How JetCAPS FollowMe Printing works

JetCAPS FollowMe printing is an integrated solution, comprising port monitor and client software on the user's computer, a queue server, which runs on a Windows PC, and an identification device connected to the LAN and located close to a networked HP printer. The port monitor routes print jobs to the queue server. By clustering queue servers, JetCAPS FollowMe can reroute print jobs to overcome hardware problems. A web interface lets users print Adobe Acrobat or Microsoft Office files for designated users over the Internet, at other offices, or at any of the FollowMe Global Network Partner sites in hotels, airports and public areas. Between submitting the job and releasing it, the user can control it using the JetCAPS FollowMe Client Software or Web Interface, which lets them change the jobs status to Queued, Queued Retain, Pause, Delete, view pending print job list, manipulate document details, or request additional copies after proof reading.

At the printer, JetCAPS FollowMe printing uses numeric PIN codes, fingerprints, barcodes, proximity or swipe cards to identify the user and release the print job or to enable the copier functionality. Messages on the front panel inform users about their credit (quota) level, print job status or access rights, as appropriate.

An optional cable, to connect the JetCAPS FollowMe Printing identification device to the copy unit of the HP LaserJet MFP, extends authorized access and tracking to valuable copy functionalities too.

JetCAPS FollowMe administration (part of the queue server) makes it possible to assign restrictions and permissions to different users, and to extract information on print jobs including the user, printer, number of pages, time and date, to help compile accurate records of printing and copying costs.

Characteristics
- Controlled printing and copying - restrict use as necessary
- Convenient printing - users print when and where they like
- Collect from any location (LAN, intranet, Internet)
- Monitor printing and copying costs, generate reports on an individual or departmental basis
- Options available (number of copies, job retention or deleting) to control printing and eliminate waste
- A variety of identification methods: proximity card, magnetic swipe card, smart card, numeric PIN, barcode, or fingerprint (biometric) readers are available

Areas of application
- Personal printing from shared printers
- Ensure sensitive documents are not left unattended in the printer's output tray
- Control the use of printing and copying resources and consumables
- Implement prepaid printing
- Implement fault-tolerant printing

Special features
- Complete software/hardware package requiring minimal set up and low maintenance
- Direct and simple Ethernet connection to identification device
- Encryption of whole printing process
- Easy integration with non-Windows client platforms (e.g. LINUX/UNIX/MAC/NOVELL/AS400) through LPR or Windows Shared Printers
- Integration with existing user databases (LDAP/Active Directory)
- Prints to all internal or external print servers
- Print server clustering to ensure redundant print paths
- Messages on the printers front panel to indicate credit level, print job status and user's access rights
- JetCAPS FollowMe Pay kiosk for 24 hour prepay printing

Ordering information
- Available for all networked HP printers
- Optional cable to control access to copy functionality is only available for HP LaserJet 8150 mfp, 9000 mfp, 9050 mfp, 9055 mfp and 9065 mfp

For further information please visit www.jetcaps.com or www.hp.com/eur/jetcaps