

FollowMe® Printing - Q-Server Software Features – 1st of April 2010

Software Edition	Standard	Professional	Education	Enterprise
Client				
Allows choice of using "Use default username", "Ask for username and password on every print", "Use current logged on username"	X	X	X	X
View print jobs pending on server	X	X	X	X
Multiple delete of print jobs	X	X	X	X
Information displays the logged on users resources (credits, available output devices and their locations)	X	X	X	X
Confirm job settings on every print if the need is present	X	X	X	X
Pause print jobs and re-queue them		X	X	X
Queue and retain print jobs		X	X	X
Cost codes (assign each print job to a specific reference number or cost code for billing clients individually)		X	X	X
Release pending print from client administration tool to any of the logged on users available printers			X	X
Print jobs directly to a selected output device without user interaction			X	X
Local printer port (allows the accounting and restriction of printing to locally attached LPT, COM or USB printers)			X	X
Server				
Database - Microsoft SQL Server - Oracle (optional feature)	X	X	X	X
Cost Centres - Allocate users to them, change the settings on a cost centre and have them applied to all the users within that cost centre	X	X	X	X
Restrictions - Users to output devices (e.g. printers) - Users Access Times	X	X	X	X
Cost Models - Monetary charging on per function basis for copying, e-mail, fax, printing and scanning - Assign cost models to cost centres (and users) and output devices	X	X	X	X
Reports - Generate comprehensive reports for output devices, users and cost centres	X	X	X	X
CopyPatrol™ - Photocopier support for b/w and full colour output control - Accounting breakdown for: Paper size, Simplex/Duplex and Mono/Colour - Provides the ability to lock output devices front panels	X	X	X	X

Finger Print Support - Built in finger print enrolment and recognition engine	X	X	X	X
Embedded & Firmware Uploader - Install and upgrade multiple devices at one time - Upload FollowMe Embedded software and FollowMe controller firmware	X	X	X	X
Search - Built in click-and-search engine - Easily find <i>Cost Centres, Cost Models, Output Devices and Users</i>	X	X	X	X
Microsoft Windows Cluster Support - Supports load-balancing (Active/Active) or fail-over (Active/Passive) configurations)	X	X	X	X
Print Job Management - Manage pending print jobs, including manipulating print job parameters, deleting unwanted print jobs	X	X	X	X
Advanced Accounting Engine - PostScript, PCL, HPGL, Epson ESC/P & ESC/Page - Records data such as: <i>Paper Sizes, Simplex/Duplex, Mono/Color per page, CYMK dots per page, Image/Text, Document Name, Media Type, Source/Destination trays and Print Job Filesize</i>	X	X	X	X
Server to Hardware Encryption - All print data sent from the FollowMe Q-Server to the FollowMe E-Line controller can be encrypted - Algorithms supported: 3DES and AES 256bit	X	X	X	X
Driver Restrictions - Restrict printing to printers based on the driver name with which the print job was created	X	X	X	X
Automatic User Enrolment - Users can be automatically added to the system on print if they do not already exist - Users can be automatically synchronised using users PIN or Card number on creation via lookup directly in Active Directory, LDAP, or PDC server	X	X	X	X
FollowMe Output Spooler - Allows for print jobs to be managed via the FollowMe Output Spooler - Fault tolerant print job recovery allows for print jobs to be requeued and policies to be applied	X	X	X	X
Line Printer Remote (LPR) - Easily print from non-Windows operating systems (as well as Windows) - LPD/LPQ status support	X	X	X	X
FollowMe Shared Printer Port - Allows the re-direction of Windows shared print queues directly into the FollowMe system, without the need to install any client side software	X	X	X	X
Client to Server Encryption - All print data sent from the FollowMe Client to the FollowMe Q-Server can be encrypted - e.g. AES or Blowfish		X	X	X
Credit and Quota - Credit/quota charging on a per function basis for copying, e-mail, fax, printing and scanning - Assign credit/quota on a per user or cost centre basis - Assign credit/quota to functions, paper sizes and for colour/black & white - Automated credit addition		X	X	X

E-mail Information and Warning Events - Documents exceeding the assigned retention period - Documents exceeding the disk quota for that user - User credits/quota have fallen below a certain threshold - Client feedback messages on a users workstation - Administrative alerts	X	X	X
User Printing Restrictions - "Access Times" to prevent out of hours printing - "Limit disk space" limits to the amount of space a user can use on the server	X	X	X
Rules and Routing - Min / Max Pages - Driver Name - Non-Interactive / Interactive (FollowMe Printing) - Printing Errors (Recovers Print Job) - Username - Client Source IP Address - Print Job contains TEXT or IMAGE - Time Based Rules (allow redirection to a user or printer) - Any many more...	X	X	X
Manual User Import - Import users from: Windows NT/2000/XP Primary Domain Controllers (PDC), Active Directory, LDAP and CSV	X	X	X
Import Printers - Import printers from local or remote systems for scalable system configuration	X	X	X
Automated Database Maintenance - Pending Print Job Removal - Audit Job Removal - SQL Transaction Log Truncation	X	X	X
FollowMe Client Restrictions - Disable client side tabs on a per user basis	X	X	X
Printer Display Messages - Number# of Credits - No Pending Print Jobs - Restricted Access	X	X	X
Export Reports - CSV - HTML	X	X	X
E-Mail Reports - CSV - HTML	X	X	X
Dynamic User Import - Automatically import users from multiple Primary Domain Controllers (PDC's), Active Directory's or LDAP servers and CSV files	X	X	X
Windows Password Validation - Allows the use of Windows passwords to dynamically to be validated against multiple PDC's and Active Directory servers	X	X	X
Cost Codes - Allow on a per user basis to print jobs and bill your clients on a reference number or cost code basis	X	X	X
Force B/W Printing Automatically convert colour print jobs to black and white (recommended PCL 5, limited support for PCL 6 and PostScript)	X	X	X
Remote Client Distribution Install client software, printer ports and more		X	X

Remote Printer & Port Configuration Manage Windows Printer and Drivers on a multiple machine basis remotely			X	X
Remote Client Printer & Port Management View, manage and delete client print queues and jobs on multiple machine basis			X	X
Shared Users Allow a global user to be associated to multiple users so that one of those users is able to pick up print jobs on behalf of all users			X	X
FTP Listener Accepts print jobs via FTP			X	X
Extended Policy Engine ELP Overrides, PJL Overrides, Custom Rules via VB Scripting engine			X	X
Peered Servers and Windows Cluster support Provides the ability to run multiple servers to spread load and ensure system uptime			X	X
Local Workstation Printer Support Allows the accounting and restriction of printing to locally attached LPT, COM or USB printers			X	X
Non-Interactive Printing Allows accounting to be achieved even though printers may not have FollowMe devices attached to them	Optional	Optional	X	X
Embedded (<i>printer manufacturer dependant</i>)				
Restrict copying, e-mail, fax, printing and scanning on a per user basis (<i>printer manufacturer dependant</i>)	X	X	X	X
Account for copying, e-mail, fax, printing and scanning services	X	X	X	X
On-screen PIN logon support	X	X	X	X
Support for external ID card readers	X	X	X	X
Analogue Fax Re-direction to E-Mail, Network Folder, FAX			X	X
User enrolment via front panel (allows users to assign their access card on the fly)	X	X	X	X
Front panel print job management (users can select their print jobs at the MFPs front panel)	X	X	X	X
Domain/Username/Password logon support	X	X	X	X
Cost codes (assign copy, e-mail, fax, folder actions specific reference number or cost code for billing clients individually)		X	X	X
Web Printing				
FollowMe Web Printing also known as FollowMe Public Printing or even FollowMe Hospitality Print™ is a driver-less printing solution, allowing the use of a web interface to uploaded documents to the FollowMe Q-Server and have them printed at any FollowMe capable output device.				
PDF Feature - Adobe PDF support	Optional	Optional	X	X
Office & PDF Feature - Adobe PDF support - Microsoft Office Document support	Optional	Optional	Optional	Optional

Payment Kiosks				
Online Payment Kiosk (an online payment interface allowing payers to enter user details and add credits to their accounts using credit card or online payment providers such as PayPal)	Optional	Optional	Optional	Optional
User Licenses				
User Licenses - Apply to Standard and Professional editions only (Education and Enterprise editions have an unlimited user license)	500	5000	Unlimited	Unlimited